



## **Care & Maintenance**

Cosmos Quartz surfaces are extremely durable and very easy to maintain. The natural quartz used in Cosmos Quartz – coupled with the latest technology in stain-resistant polymers – result in a durable non-porous, non-abrasive, heat-resistant and chemical resistant surface.

Cosmos Quartz keeps its lustrous gloss and ultra-smooth surface without polishing. Because it is non-porous, your installed product will never need sealing.

Cosmos Quartz is pure, natural quartz. Variation in the natural stone (quartz) color, pattern, size, shape and shade are inherent and unique characteristics. These variations are to be expected with the aesthetic quality of the product. In no way does this affect Cosmos Quartz' performance

Cosmos Quartz is the ideal surface for hygienic food preparation. Cosmos Quartz's antimicrobial properties lay claim to bacteriostatic protection. Your Cosmos Quartz surface, when properly cleaned, is virtually bacteria free.

## **Routine Care**

Routine cleaning of your Cosmos quartz is best done with either a soft cloth or sponge along with a mild dish-soap diluted in warm water. Be sure to rinse thoroughly as soap residue can affect the appearance of your Cosmos Quartz.

For stubborn or dried spills, use a non-abrasive cleaning pad with mild dish-soap.

For dried and stubborn residues (such as nail polish, gum, dried paint, dried food), use a plastic putty knife and gently scrape. Do not use excessive force of metal knives for removing stubborn residues.

Honed surfaces can show fingerprints and other signs of routine living more readily than polished surfaces. Honed surfaces generally require more frequent routine cleaning.



## **Precautions:**

- Do not place hot cookware directly on the Cosmos Quartz Surface.
- High temperature appliances such as; Electric Skillets, Crock Pots, Toaster Ovens, Heat Lamps, can cause damage. Use trivets or hot pads to prevent surface cracking due to Thermal Shock.
- Do not cut or chop on your Cosmos Quartz countertop. Always use a cutting board.
- Do not use harsh, highly abrasive or alkaline chemicals on your Cosmos Quartz surface. These chemicals can dull, damage and/or etch the surface.
- Do not expose the surface to oil or powder-based cleaners (pumice), silver cleaners, dyes, solvents, paint thinners/removers, bluing agents, furniture strippers, oven cleaners, batteries, permanent markers, ink, acetone, nail polish remover, bleach, and/or high alkaline chemicals with a pH over 8.0.
- Do not apply any sealers or topical treatments under any circumstances.
- Do not use excessive force on your Cosmos Quartz surface. While Cosmos Quartz is extremely durable, no surface is chip or scratch proof.



## **What You Should Expect from the Appearance of Your Cosmos Quartz**

Since Cosmos Quartz is made from natural quartz, variations in the color, gloss, finish, size, shape, pattern and the background tone of the product distributed (quartz), are inherent and unique characteristics to be expected with this product.

Blemishes such as blotches or spots, are inherent in the manufacturing process. In the event of visual blemishes, blotches, or a concentration of color pigments appearing larger than 25mm (size of a US quarter), the contracted fabricator should report it to Cosmos prior to fabrication.

### **Color Samples:**

Samples are only representations and are not an exact replica of what will be installed in your project. For colors that contain non-directional movement or veining, due to the randomness of this effect, may not appear fully on the sample and capture the aesthetic. This does not affect the product performance in any manner. Your countertop will not be replaced under this warranty due to these variations.

### **Gloss:**

Cosmos Quartz should be expected to have less gloss than Granite. Gloss levels can generally be increased by cleaning the Cosmos Quartz surface as directed. Excessive Heat: Thermal damage may occur when a hot pot, pan, dish or any other receptacle or object is left on the countertop for more than a very brief period. Trivets or hot pads should always be used.

Damage from excessive heat is not considered to be a material defect, but rather, subject to improper care and maintenance by the user.

### **Chips:**

Chips are caused by impact. The quartz and polyester are bonded together using pressure and vacuum. Chips or any other impact damage are not covered under this warranty.

**Scratches:**

Cosmos Quartz is extremely scratch resistant. However, it can be scratched when proper care is not used, and accordingly, scratches in your Cosmos Quartz installation are not covered by this warranty. Cutting boards should always be used as part of your proper care and maintenance.

**Staining:**

Cosmos quartz is stain-resistant but not stain-proof. Stains can usually be removed with chemical cleaners. Staining is not covered under this warranty. You can review proper cleaning guidelines in the Cosmos Quartz Care and Maintenance document.

Cosmos Quartz gives you peace of mind. In the unlikely event that you do experience any problems due to a manufacturer's defect, please contact the Cosmos facility from where the product was purchased.