

GENERAL INSTRUCTIONS

Porcelain Slabs Shipping & Handling Guide



COSMOS
SURFACES

PRODUCT IDENTIFICATION

- Each full crate will include a product sticker with the product description, shade, size, and code, along with a packing slip for details of shipment and material.
- All smaller shipments will only include the packing slip. If a special shade is needed, please indicate it on the purchase order. When ordering the same material multiple times, the same (original) shade cannot be guaranteed.

FOR ALL PANELS FROM 120" X 60" & 60" X 60", VERTICAL TRANSPORTATION IS PREFERRED BY USING A-FRAME PACKAGING:

- A-frame packaging can hold up to 50 pieces of 5'x10' porcelain panels vertically.
- Full 20 ft. containers hold 150 pieces (3 total A-frames).



OTHER SIZE PACKAGING:

- 15"x30", 30"x30", and 30"x60" are regularly packaged in a box and shipped in wood crates. 60"x60" are shipped flat in reinforced crates, holding 24 pieces per crate, or on a vertical A-frame holding up to 48 pieces.

WHEN TAKING DELIVERY OF LARGE PORCELAIN PANELS 120" X 60" & 60" X 60" PLEASE NOTE THE FOLLOWING:

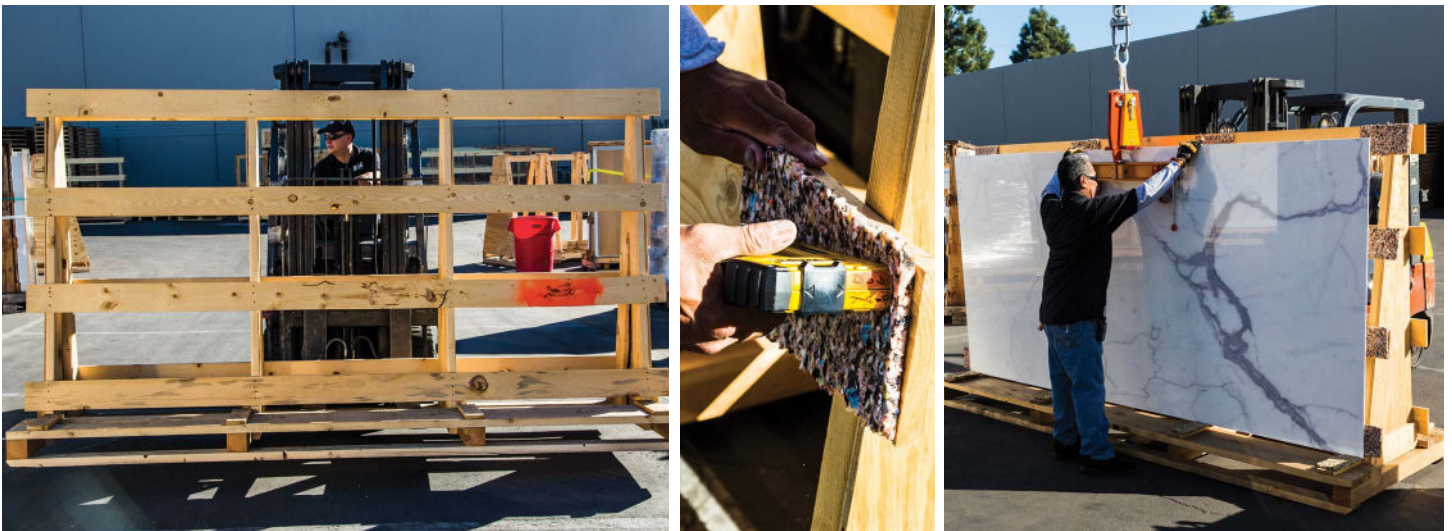
- It is important to examine any shipment to notate any damage on BOL or a claim may be refused.
- If you detect any defect after taking delivery of the panels, and prior to cutting, do not proceed with the processing. Call your customer service or sales representative immediately.

We do not recommend using the same A-frame to ship with as that received from the factory.

- When uncrating the panels, always apply clamps on an A-frame before strapping band is cut from the crate.



- Use a forklift boom & pitch clamp to carefully move the panels from the original slim factory A-frame, to an A-frame with a wider base and more obtuse angle. We recommend padding the A-frame prior to placing the panels on to each of its sides.



- Use 3 straps to tie the panels to the A-frame, and wrap plastic around the entire A-frame 3X to prepare the package for shipment.





- For the correct handling of the pallets, a fork lift truck must be used, at least 8 ft. long, with the forks positioned in the largest width position.

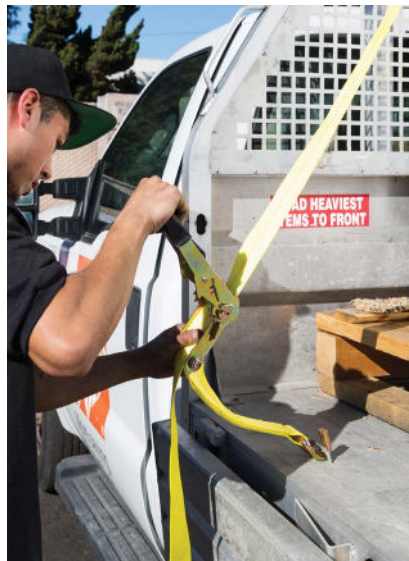
- Under normal conditions, the forks are positioned in the middle of the long side of the pallet, as they must grip the whole depth of the pallet.

- To allow the loading or extraction of the slabs easily and safely, it is recommended to position the pallets in a suitable area where the lift truck can be moved around all sides of the pallet.



- On all LTL shipments (12 panels or less), always strap A-frames securely inside of a cab.

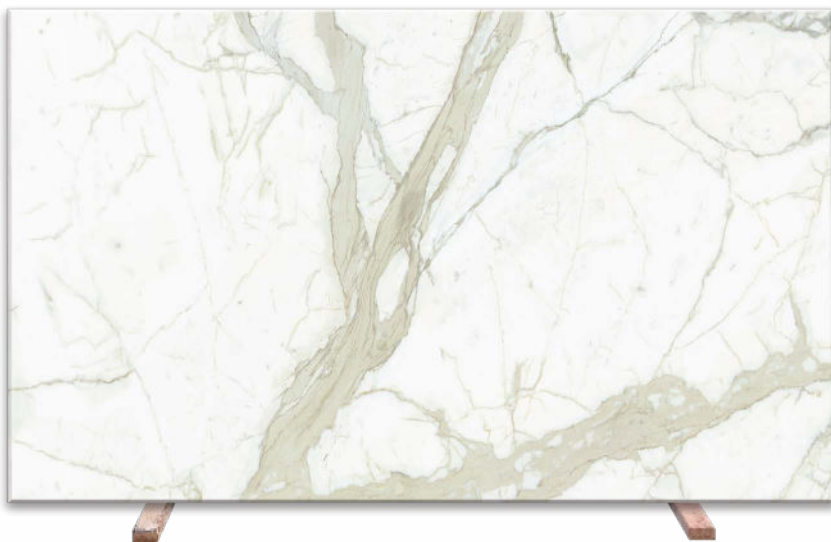
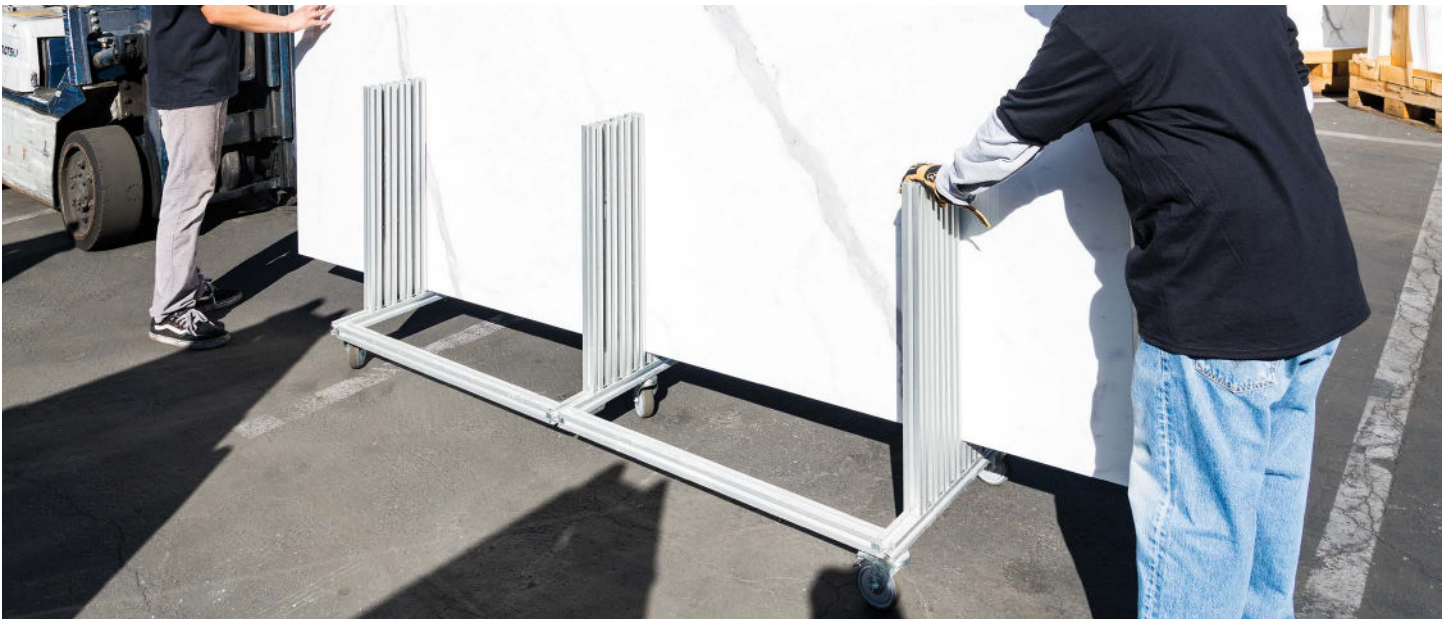
Never clamp them.



- Pump Activated Suction cup handles are recommended to move a panel a short distance. Panel weight is approx. 140 lbs. and no more than 2 experienced people are suggested to move.

- To safely transport up to 8 slabs of 6mm from warehouse to job site we strongly recommend the use of a transporter. The transporter is also designed to store slabs on the job site.

(See page 63 for recommended tool providers)



- Make sure to use proper base support when standing a panel. The use of two support pieces about 2" thick and 24" from each end of the panel, or a solid base with protective cushioning is recommended.